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03-20-01

Express Mail #EL490489705US

Attorney Docket # 3415-10

Patent

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of

Arthur C. Powers

Serial No.: n/a

Filed: concurrently

For: Method of Direct Communication Between  
a Business And Its Customers



**INFORMATION DISCLOSURE STATEMENT**

Assistant Commissioner for Patents  
Washington, D.C. 20231

S I R:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56 and in accordance with the practice under 37 C.F.R. §§ 1.97 and 1.98, the Examiner's attention is directed to the documents listed on the enclosed Form PTO 1449. Copies of the listed documents are also enclosed.

It is respectfully requested that the above information be considered by the Examiner and that the copy of the enclosed Form PTO-1449 be returned indicating that such information has been considered.

Respectfully submitted,  
COHEN, PONTANI, LIEBERMAN & PAVANE

By

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Dated: June 7, 2001

U. S. DEPARTMENT OF COMMERCE  
Sheet 1 of 1

PATENT AND TRADEMARK OFFICE

**LIST OF REFERENCES CITED BY APPLICANT**

Atty Docket No.: 3415-10

Filing Date: concurrently

Serial No.: n/a

Group Art:

Applicant: Arthur C. Powers

**U.S. PATENT DOCUMENTS**

*Ex. Intls.		Document No.	Date	Name	Class	Subclass	Filing Date
	AA	6,128,651	10/3/00	Cezar	709	217	
	AB	6,141,010	10/31/00	Hoyle	345	356	
	AI	5,948,061	9/7/99	Merriman et al.	709	219	
	AD	6,182,050 B1	1/30/01	Ballard	705	14	
	AE	6,161,127	12/12/00	Cezar et al.	709	203	
	AF	6,128,663	10/3/00	Thomas	709	228	
	AG	6,119,098	9/12/00	Guyot et al.	705	14	
	AH	6,138,142	10/24/00	Linsk	709	203	
	AI	6,216,129 B1	4/10/01	Eldering	707	10	
	AK	5,970,475	10/19/99	Barnes et al.	705	27	

**FOREIGN PATENT DOCUMENTS**

*Ex. Intls.		Document No.	Date	Country	Name	Class	Subclass	Translation Yes/No
	AL							
	AM							
	AN							
	AO							

**OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, Etc.)**

	AP		
	AQ		
	AR		

EXAMINER: \_\_\_\_\_

DATE CONSIDERED: \_\_\_\_\_

\* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.